



City of North Richland Hills

Communications Supervisor

Salary: \$64,375 - \$87,385

Nature of Work:

The purpose of this position is to oversee the response to citizens and dispatch of personnel for complaints and emergency situations within the City limits. This is accomplished by supervising employees, monitoring work activities for quality and accuracy, performing dispatch functions, directing dispatch operations and interpreting NCIC and TCIC policies and procedures. Other duties include serving as a liaison to other departments and interacting with other City employees and citizens.

Qualifications:

High school diploma or GED required. Two years experience as a public safety dispatcher. Valid Texas Class C Driver's License; CPR certification, TCOLE Basic Dispatch Certificate, EMD certification within one year, complete police related supervisor training course within one year and NCIC/TCIC Certificate within one year of employment as a condition of continued employment.

What We Are Looking For:

NRH seeks an energetic professional with a positive attitude who desires to work in a growing, dynamic city, and who is willing to accept a challenge and work in a team-oriented environment. This talented individual must hold a high regard for quality of work and maintain an advanced level of expertise within all areas of responsibility. The candidate chosen must also possess superior decision making skills, be creative, be resourceful, pay attention to detail, be confident, be personable, exhibit excellent verbal and written communication skills and have a real desire to serve in the public sector.



Benefits:

- Medical, dental and vision insurance
- Employer paid life insurance
- Employer paid near site medical clinic
- Texas Municipal Retirement System
- Paid vacation and sick leave
- Ten paid holidays
- Retiree health plan
- Tuition reimbursement
- 457 Deferred Compensation Plan
- Phone allowance

NEW HIRE SIGNING BONUS!

0-12 Months experience = \$1,200

13-24 Months experience = \$1,800

25 - 36 Months experience = \$2,400

37+ Months experience = \$3,000

To learn more about this career opportunity or apply online
visit our website at <http://www.nrhtx.com> or
contact our Human Resources Department at : (817) 427-6100

North Richland Hills is an equal opportunity employer and values diversity at all levels within the organization.